# BLACK CANYON CITY WATER IMPROVEMENT DISTRICT P. O. Box 1007 34501 S. Old Black Canyon Hwy, #6 Black Canyon City, AZ 85324 Phone: 623-374-9408 Fax: 623-374-9747

## Dear Owner/User -

May 2022

Enclosed is the BCCWID annual "CONSUMER CONFIDENCE REPORT" (CCR) for the calendar year ending **2021** a report designed to keep you informed of the status of your Water District. The Arizona Department of Environmental Quality (ADEQ) sets forth requirements for the report and it is not exactly easy reading! Not all testing is required annually as we are on a reduced monitoring program with the State.

The GOOD news is we meet or exceed ALL state and federal safe drinking water standards. During the year, there were -0- detects for monthly coliform & E-coli sampling. We conducted two rounds of lead and copper samples; all samples were in compliance and ADEQ is now allowing the District to go back to our normal testing schedule.

Bob Hanus continues as the District's licensed Grade IV Operator/ ADEQ OP008114

# **IMPORTANT INFORMATION**

**Conservation/Drought Concerns-**We are currently on a **LEVEL TWO Drought Notice**, encouraging Owner/Users to voluntary practice conservation measures. A Level Two Notice was posted because our well depths dropped several months in a row. Unfortunately, we may be going to a **LEVEL THREE** as wells are continuing to drop. It will most likely take a good monsoon season to recover so it is anticipated to be many months before we see improvement. Please make every effort to conserve.

Occasionally Owner/Users call to report possible leaks, which we truly appreciate. If you ever see standing or running water along the road, please call so we can check it out. Sometimes it is a false alarm, but better safe than sorry. On a personal level, you should do periodic leak checks at home, including checking toilets. Put food coloring in the tank and let it stand without flushing; if color appears in the bowl after a period of time, the tank flapper is faulty and should be replaced. Evaporative coolers and drip irrigation systems also need periodic checkups. These types of repairs could save you several thousand gallons of water per month! And, never water plants or trees by a hose <u>unattended</u>. Also, as a cautionary reminder, if you are a "snowbird" or leave your home for extended/lengthy periods of time consider turning off your water at your shut-off valve. If a leak or rupture occurs on your property with no one home, huge amounts of water can be wasted and be very costly to you.

**Water Hardness -** One of the most commonly asked questions is – How hard is our water? Water throughout Arizona is hard and ours is no exception. The hardness level varies, but registers at 280 mg/l, which is high and is why some people install water softeners.

### Hot Water Heater Maintenance-

As a homeowner, do you know routine cleaning of your hot water heater on a regular basis is important? Information on this topic can be found on our website: bccwid.org

**Chlorination –** Use of chlorine is another topic customers ask about, as some people are more sensitive to it than others. The EPA-required arsenic filtration systems raised the need to increase the level of chlorine and an ADEQ mandate requiring the chlorine level to be a minimum of 0.47 mg/l at the point of entry. This requirement increases the amount of chlorine being used; however, with the state-of-the-art injection systems in use, the amount is controlled and still far below the maximum level of 4.0 mg/l. The use of chlorine requires daily monitoring by the District with results reported to ADEQ quarterly.

Water Pressure - ADEQ requires a minimum of 20 pounds pressure <u>at your meter</u>. The lowest pressure tested is 22 pounds and there are other Owner/Users with pressure of 90 pounds or more. At their own expense, homeowners with high pressure may install pressure-reducing valves. Likewise, although more than the minimum pressure has been provided, customers with lower levels who desire higher pressure may install private boosters. The lower pressure areas are most typically homes located on the higher hillsides.

Meter Readings – Meters are read every month. There are, however, a few occasions when a reading may be estimated. This happens for a variety of reasons, such as "bees" in the box, inaccessibility due to high weeds, obstructed meter box, dogs, vehicle parked over box, etc. If this happens the read sheet is marked accordingly. Please remember it is the property owner's responsibility to have the meter box accessible. Weed control, in addition to accessibility, also reduces snake danger. Your cooperation in this matter is greatly appreciated.

Work Orders- When scheduling any work to be completed by Field Operation Staff, please allow a minimum of 24 hours, Mon. thru Fri. These tasks include water turn-on, turn-off, re-reads, etc. Unless there is a WATER LEAK, these are NOT considered emergencies.

**Website** – To increase the Public's access to information about their Water District, the Board has created a District website. When you have time, go to <u>www.bccwid.org</u> and check it out.

The Water District is a Special District of Yavapai County with elected Board members. A water district is not privately owned, and therefore, is NOT governed by the Arizona Corp. Commission, but by the elected Board.

David Moore, Sr., Chair 623-640-8080

The Current 2022 Board	
Jed Carter, Vice Chair	Dorothy Moore, Treasurer
928-600-5180	602-350-5098

Secretary position open

# Jeremy Brueckner, Member-at-Large 602-460-4191

The Board may appoint a qualified Owner/User to fill the open Secretary position. If you would like to serve your Community, please contact the Chair.

2022 is an election year. Two seats will be on the Nov. 8<sup>th</sup> General Election. Again, if you would like to serve your Community, please contact the Chair for election protocol, or visit the Yavapai Co website for additional information

#### 2022-2023 Board Approved Annual Budget The May 24, 2022 Board meeting included the Public Budget & Rate Hearing with Board approval for the upcoming fiscal year budget. Recap of the 2022-2023 Budget: Income-Water Sales \$406,540 Expenses-Ordinary \$356,910 Cap Imp Inc 113,000 Depreciation 162,800 All Other Inc 29.460 Projects (t/b/d) 266.000 Arsenic Media 50,000 O&M Contingency 93,915 Reserves 380,625 \$929.625 \$929.625 A rate increase to be assessed on the base rate of \$4 per customer/per month was approved. However there is no change or increase on the tier rate structure. "Other Fees" modified: Current fee New fee Fire Dept/O&M \$68/mo \$100/mo Title Co/certification \$25 \$ 50 **Application Fee** \$75 \$100 Turn ON/Off Fee \$25 (ea) \$ 50 (ea) New Service: Meter Fee \$350 \$500 Installation Fee \$275 \$350 Security Deposits: Residential \$50 \$100 Rental \$100 \$125 Late Fee 5% 3% (payments received AFTER due date) Copies of the detailed 2022-23 Budget are available at the Water Management Office.

**REMINDER:** All contractors and <u>property owners</u> are **REQUIRED** by AZ state law to call Blue Stake before digging. If a utility is damaged from digging and Blue Stake was NOT called it could result in a hefty fine plus repair costs for not calling. Blue Stake is a "free" service so PLEASE call 1-800-STAKE IT (1-800-782-5348) BEFORE you dig; Or 8-8-1

# **MISSION STATEMENT:**

"We, the Board members and Management of the Black Canyon City Water Improvement District, are dedicated to assured delivery of quality water that meets, or exceeds, all county, state, and federal requirements to every user within the District boundaries. We believe in superior service for our customers and competitive rates for our product. Whenever possible, required capital improvements will be revenue financed. We ask all our Owner/Users to help protect our water resources by learning and practicing conservation methods as much as possible to help safeguard our way of life and our community's future."

Black Canyon City Water Improvement District P. O. Box 1007 Black Canyon City, AZ 85324

# 2021 Consumer Confidence Report